



Order number and date of receipt of goods:

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Product complaint form

1. Ordering party's data

First name and last name:

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Address (street, house number, zip code, city, country):

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.....

Contact details (email address, telephone number):

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2. Complaints about goods

Enter the product code and a description of the defect

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3. The preferred method of considering the complaint

1. Exchange for a new product

2. Product price refund to the account below:

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3. Address for returning the goods

Send the parcel to the following address (parcels sent COD will not be collected):

SOXO

ul. Smolna 1A,

81-877 SOPOT

With a note „REKLAMACJA SOXO”

Print the form and attach it to the package. In the case of a refund to a bank account, it will be made within a few days, but no later than within 14 days of receiving the package.